


TEXARKANA POLICE DEPARTMENT

GENERAL ORDERS MANUAL

SUBJECT	Responses to Armed Robbery and Related Alarms		
NUMBER	1105.05	EFFECTIVE DATE	February 15, 2011
Scheduled Review Date	August 30, 2018	ISSUE DATE	February 15, 2011
Date Reviewed	June 27, 2017	REVISION DATE	June 27, 2017
APPROVED BY		ALEAP Standards	7.28

I. Purpose and Scope

- A. Responses to reports of armed robberies and similar alarms are some of the most dangerous calls for service law enforcement officers face in the field. The purpose of this policy is to provide a defined series of guidelines that establish the manner in which officers of the Texarkana Police Department respond to such calls for police service.

II. Policy

- A. It shall be the policy of the Texarkana Police Department to develop, manage and coordinate a series of guidelines that dictate the manner in which officers of the Agency respond to reports of armed robberies and similar alarms. All members of the Department shall recognize and adhere to the guidelines set forth within this policy.

III. Procedure ALEAP 7.28

- A. Unless otherwise directed by a supervisor, a minimum of two (2) patrol units shall respond to all reports of robbery and all calls for service surrounding alarms. When responding to calls for service such as these, officers of the Department shall adhere to the following requirements:
 1. Officers responding to reports of armed robberies or calls for service surrounding alarms shall navigate to the scene in a discreet manner to avoid alerting the suspect(s) of the response.
 2. Upon arrival within the immediate area of the affected location, officers should observe and survey the scene for unusual activity, lookouts and ambush situations. Officers are cautioned against rushing into the immediate area/location without first observing these cautionary measures.
 3. Officers responding to reports of armed robberies and calls surrounding alarms shall tactically deploy in a manner that enables all of the facility's exits to be covered. No person should be allowed to enter the business until the situation has been resolved.
 4. Once deployed, officers should instruct Central Communications to make telephone contact with someone inside the business. The dispatcher should be instructed to make it known that only one (1) person from inside the business should make an exit outdoors while obtaining a description of the person who will exit the business. Officers should maintain their covered position until the identity of the person exiting the business and the circumstances of the alarm can be confirmed.

Page 1 of 2 Number: 1105.05	Effective Date: February 15, 2011
Subject: Responses to Armed Robbery and Alarms	Revision Date: June 27, 2017

5. Should officers determine an actual robbery is in progress, officers at the scene of the incident will evaluate the circumstances, establish a perimeter and notify their Squad Commander or squad supervisor.
 - a. Officers at the scene of the robbery in-progress shall evaluate all tactical options readily available to them. Should the incident transition into an active shooter situation that finds the suspect of the robbery engaging hostages or other members of the public, officers shall revert to the Department's active shooter protocol in an effort to eliminate the threat.
 - b. The Squad Commander or squad supervisor will determine if additional resources such as SWAT are required.
 - c. For more information involving tactical considerations that result from active shooters, hostages situations and barricaded suspects, refer to following General Orders:
 - (1) [1102.19---Response to Active Shooters; and](#)
 - (2) [1102.23---Hostage Situations, Barricaded Suspects and Armed Suicidal Persons.](#)

Page 2 of 2 Number: 1105.05	Effective Date: February 15, 2011
Subject: Responses to Armed Robbery and Alarms	Revision Date: June 27, 2017