

# TEXARKANA ARKANSAS POLICE DEPARTMENT

*“Excellence Innovation Integrity”*



## 2007 YEAR END REPORT

*Robert H. Harrison*  
Chief Robert H. Harrison

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## **MESSAGE FROM THE CHIEF OF POLICE**

*It is my privilege each year to prepare a report on the operations of the Texarkana Police Department for the City Manager, Mayor, Board of Directors, and citizens of our community.*

*This police department believes that we must be active in our community working to improve the quality of life for our citizens. Citizen involvement and participation in the planning decision making process as we work to develop strategies to meet the “core values” of our City is especially important.*

*I am very fortunate to have a professional police department staffed with highly trained, educated officers, and civilian staff. These officers and civilians that provide service to the community, go above and beyond the call of duty in providing a higher quality service for our City. I continue to believe our employees are a valuable asset, each making unique contributions as we seek to make our City a safe place to live, work, and raise a family.*

*The City continues to have large rural areas that we patrol with beats that are so large they are not always covered on every shift. This can be a problem causing longer response times when staffing levels require a shift commander to have one officer cover two beats. I remain committed to the citizens and Board of Directors on delivery of the best service possible with the resources provided.*

*In closing I continue to believe Texarkana, Arkansas has a bright future. We are a diverse City and the police department’s primary role is helping people. If you have questions after reading this report, please contact me or any division commander.*

*Sincerely,*

*Bob Harrison  
Chief of Police*

## 2007 ACHIEVEMENTS AND EVENTS

- The following personnel received Officer of the Quarter Awards. Sergeant Devin Warner, and Detective Paul Nall. Officer Josh Laster received both Officer of the Quarter and Officer of the Year as well.
- Sgt. Devin Warner and Sgt. Joe Bennett graduated from the School of Law Enforcement Supervision. This is an advanced four week supervision course sponsored by the FBI and Criminal Justice Institute in Little Rock, Arkansas.
- The Texarkana Police Department cooperated with the City in a Neighborhood Revitalization effort in the Iron Mountain neighborhood. The police department worked very closely with other city departments to identify and address problems that were documented by Officers assigned to the Neighborhood revitalization task force. As a result of their 3 month effort, over 30 condemned houses (some used for drug haven's) were demolished by city crews, four people were arrested on felony drug charges, ditches and other grown up areas were mowed and cleaned, and neighbor's "took back their neighborhood".
- Supporting our community is important to the members of our department. Officers donated their time and money to reach out to our community through the following department sponsored or supported events:
  1. Shop with a Cop Christmas shopping spree for underprivileged children, which were partially supported by our charity golf tournament and Wal-Mart.
  2. Cops & Kids Christmas with the boys and girls from the Texarkana Baptist Orphanage. This event is in its 18 year jointly sponsored by the Texarkana Police Department and Texarkana Arkansas Police Association.
  3. Members of the department are also involved with Special Olympics; Race for the Cure, United Way, and many other community focused events.
- The Police Department coordinated and conducted pursuit driving training at the Police Academy in Camden, AR. This training was participated in by both Texarkana Police Departments, since we are often involved in pursuits together.
- This year the Department offered our Officers a unique training opportunity to improve their tactical shooting ability. The attendees were put through a rigorous schedule which included offensive and defensive shooting, shooting on the move, moving targets, and finally shooting into and out of a vehicle.
- In September the Department conducted a narcotics "bust out". During the bust out, 38 people were arrested, clearing close to 70 warrants for narcotics related offenses.

# TEXARKANA POLICE DEPARTMENT ORGANIZATION AND STRUCTURE

## SERVICES DIVISION



Captain Glenn Greenwell supervised the Administrative Services Division in 2007. The Services Division provides a wide range of administrative, technical, and logistical support to the other police department divisions. This division is staffed with 1 Lieutenant, 1 Sergeant, 4 Police Officers, 5 Civilian Support Personnel, and 2 Animal Services Officers.

The division contains a number of highly skilled officers and civilian staff with advanced training and specialized technical training.

How we get the job done is as important as getting the job done. In this division there is a continuing commitment to operational excellence that recognizes the process is as important as the support provided to the Patrol Division and Criminal Investigation Division providing the resources needed to complete their mission.

The **Computer Services Section** administers the agency computer network, police car mobile data systems, and crime analysis. This section is critical to the operation of the agency's many computer systems. We are especially proud of our website and the information the community can access from it. Our website updates frequently.



Use of the **Texarkana Police Honor Guard** is coordinated by Services Division. It is made up of officers from all divisions within the department. It is supervised by Sgt. Bobby Jordan, and consists of three parties, the firing party, the color guard party, and the casket guard party. The Honor Guard provides services to local law enforcement, military, and civilians in keeping with the department's public relations philosophy. At the direction of the Chief of Police, or his designee, the Honor Guard will perform at, but not limited to, funerals for officers killed in the line of duty, Memorial Day celebrations, and graduation ceremonies at the Arkansas Law Enforcement Training Academy. We are especially proud of the officers assigned to this unit and their service to the families that have lost a loved one.



The **Public Information/Education Officer** is responsible for coordinating media requests for local, radio, television, and newspapers. This assignment also handles coordinating crime prevention events in the community. The agency is very active in the community with our outreach projects that include Shop with a Cop, Cops & Kids, and the Torch Run to name a few.



The **Personnel Officer** is responsible for the recruitment, selection, testing of applicants in conjunction with the Civil Service Commission, and the Commission on Law Enforcement Training & Standards. The Training Section handles in-service training for all officers and civilian staff.

### **2007 PERSONNEL ACTIONS:**

**Retirements:** None

**Promotions:** Captain: Lieutenant Rick Endsley (December)  
Sergeant: Corporal Nick Elrod (December)

**Resignations:**

Ed Sartor (September)  
Lonnie Booker (July)  
Erick Meadows (November)  
Jessica Helms (November)

**New Hires:**

Zachary White (March)  
Chris Estes (June)  
Lester Colley (July)  
Pete Mann (July)  
Jeremy Poole (December)  
Eric Winters (December)

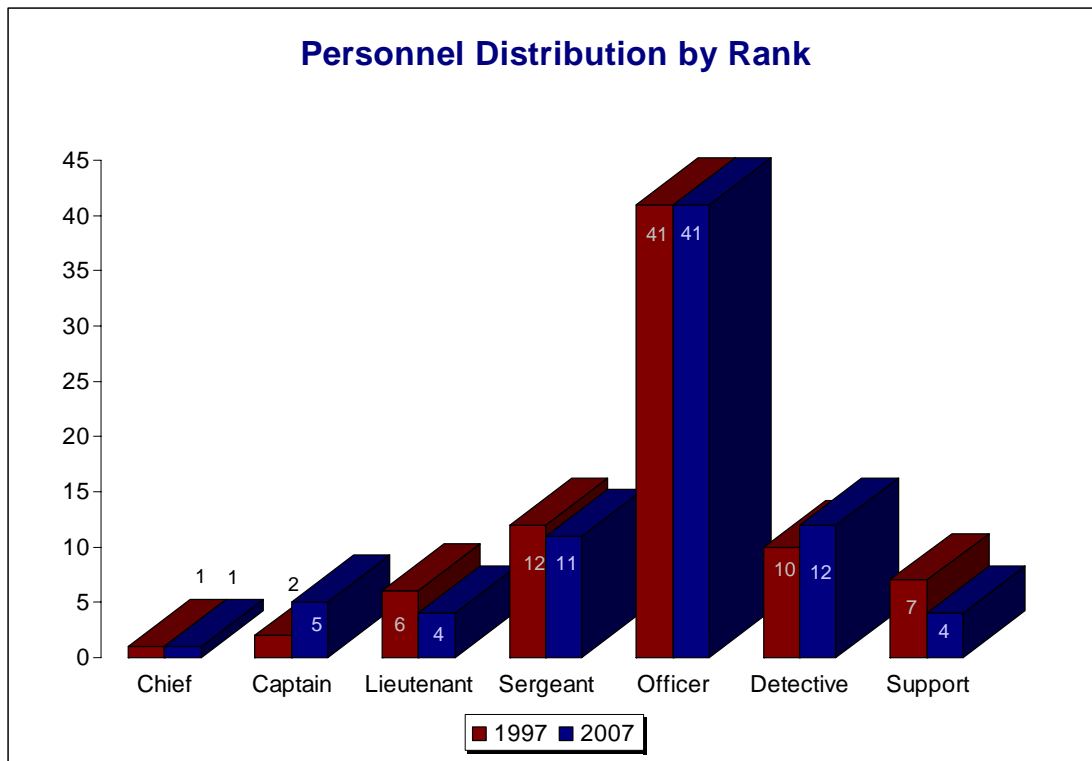
This department proudly supports our military National Guard and Reserves. We currently have one officer, who is on TDY duty with the United States Marine Corp serving our country in Afghanistan.

## RECRUITMENT/RETENTION OF OFFICERS

Recruiting police officers has become a national issue with several major metropolitan areas classifying it as a “crisis”. It appears that fewer young people are interested in law enforcement as a career. We and our sister city are experiencing significant barriers to recruiting qualified applicants, a phenomenon that has created a staffing shortage throughout the industry. Police officer candidates have become a commodity that is in short supply. In 2007, six new police officers were hired. Several positions were left vacant for months while the agency advertised and searched for qualified applicants. The competition between police departments for the same candidates has swelled to such a level that many law enforcement agencies have begun implementing substantial benefits to lure the new applicants.

The larger departments are currently offering large cash sign on bonuses, home down payment assistance, lateral transfers, and recruiting bonuses. The norm is hiring professional recruiting and advertising companies to assist in the search for applicants. This year our department has implemented the use of local billboards in both Texarkana and similar sized cities in Southwest Arkansas.

Our agency’s greatest recruiting tool is the leadership and reputation of the agency. This strength is critical for our current and future ability to recruit applicants that are able to meet our high standards of education, physical fitness, moral character, and personal financial responsibility. It is our goal to hire a professional work force with officers that reflect the demographics we serve.



The following chart is the racial breakdown of commissioned officers and civilian staff in the agency.

Race/Sex	Combined Employees	Percentage
White/Males	71	75%
White/Females	11	12%
Black/Males	5	5%
Black/Females	4	4%
Indian/Males	1	1%
Hispanic/Males	2	2%
Hispanic/Females	1	1%
<b>Total</b>	<b>95</b>	<b>74% White Males 26% Minorities</b>

This chart is commissioned officers only:

Race/Sex	Patrol	CID	Services	Admin	CRC	Total	Percentage
White/Males	43	16	5	2	*1	67	81%
White/Females	3	1	2			6	7%
Black/Males	5					5	6%
Black/Females	1					1	1%
Indian/Males	1					1	1%
Hispanic/Males	1	1				2	2%
Hispanic/Females	1					1	1%
<b>Total</b>	<b>55</b>	<b>18</b>	<b>7</b>	<b>2</b>	<b>1</b>	<b>83</b>	<b>100%</b>

The following chart is the racial breakdown of civilian personnel in our agency:

Race/Sex	Civilian Personnel	Percentage
White/Males	3	27%
White/Females	5	45%
Black/Females	3	27%
<b>Total</b>	<b>11</b>	<b>100%</b>

The following chart is the racial breakdown of civilian personnel in the Communications & Records Section:

Race/Sex	CRC Employees	Percentage
White/Males	6	13%
White/Females	32	68%
Black/Males	1	2%
Black/Females	7	15%
Hispanic/Females	1	2%
<b>Total</b>	<b>47</b>	<b>100%</b>

The following chart is the racial breakdown of the City of Texarkana Arkansas provided by the Texarkana Arkansas Chamber of Commerce:

Population by Race/Ethnicity										
Race	1990 Census		2000 Census		2006 Estimate		2011 Projection		Percent Change	
	Count	%	Count	%	Count	%	Count	%	1990 to 2000	2006 to 2011
White	18,232	69.90%	17,168	64.90%	16,820	63.00%	16,856	61.80%	-5.80%	0.20%
Black	7,580	29.10%	8,439	31.90%	8,781	32.90%	9,102	33.40%	11.30%	3.70%
American Indian or Alaska Native	75	0.30%	141	0.50%	142	0.50%	149	0.60%	87.80%	5.50%
Asian or Pacific Islander	120	0.50%	137	0.50%	197	0.70%	244	0.90%	14.40%	24.30%
Some Other Race	61	0.20%	163	0.60%	215	0.80%	368	1.40%	169.70%	70.80%
Two or More Races			401	1.50%	542	2.00%	574	2.10%		5.90%
Hispanic Ethnicity	203	0.80%	475	1.80%	588	2.20%	682	2.50%	134.20%	16.00%
Not Hispanic or Latino	25,869	99.20%	25,973	98.20%	26,108	97.80%	26,611	97.50%	0.40%	1.90%



## TRAINING

Training is a critical component of maintaining a professional and effective police department, and is a priority with our agency. The agency aggressively searches for current and future issues within the community that can be addressed through training. The training that is provided by the agency, allows the officers to respond proactively in the community. Texarkana police officers received a total of 10200 hours of quality training during 2007. Courses covered a wide range of areas, from the basic police academy to highly technical subjects such as forensic analysis. Officers assigned to specialized positions, such as SWAT, received frequent operational training to maintain their skills and expertise at a high level of competency. Criminal Justice Institute in conjunction with the University of Arkansas and our department provide free professional training opportunities officer throughout the community.

There were several highlights of our 2007 training year. They included a pursuit driving course, a tactical handgun course and two officers graduating from nationally recognized crime scene academies.

Patrol officers from both cities' police departments participated in a pursuit driving course. This was taught by department instructors at the ALETA driving track. Over a two week period, one-hundred officers received eight hours of instruction on pursuit policy, vehicle dynamics, and driver limitations.



Each officer in the police department participated in a tactical handgun course at our South Stateline training facility. The course was designed to increase the tactics and skills of each armed officer in the department. Basic and advanced shooting skills were utilized during the course. Over 40,000 rounds of ammunition were consumed. Fifteen vehicles donated by local salvage yards were used to enable officers to see the effects that metal and glass have on bullet trajectory and accuracy.



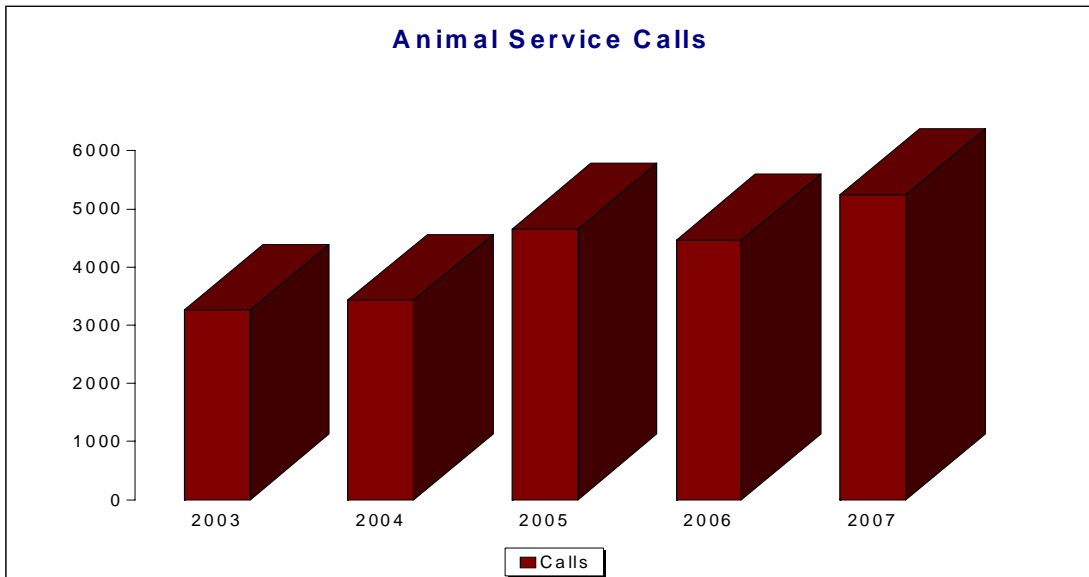
Detective Marc Sullivan graduated from the Arkansas Criminal Justice Institute's Crime Scene Technician course. He received 240 hours of advanced crime scene training in the identification and collection of evidence from crime scenes.

Detective Shawna Yonts attended the national Forensic Academy sponsored by the University of Tennessee and nationally known as the "body farm". This course included 400 hours of advanced crime scene processing.

## ANIMAL SERVICES



The **Animal Services Section** is staffed by 2 civilians, who are responsible for all calls relating to animals within the city. In 2007, these two dedicated, hard working, Animal Services Officers answered 5,248 calls for service. They work closely with the Texarkana Animal Shelter and Texarkana, Texas Animal Control Section. Animal Services responds calls for service and emergencies 24 hours per day 7 days a week through an inter-local agreement with Texarkana, Texas on scheduling and call-outs.



## **POLICE DOCKET COORDINATOR**

The District Court Docket Coordinator is responsible for data entry and clerical duties relating to the district court dockets and records. The docket coordinator handles the following responsibilities: data entry tasks relating to arrest and citations, preparation of dockets for district court, and the disposition of district court cases. She also ensures that required jail inmates are present for district court, assists the public and other law enforcement agencies with inquiries concerning warrants or court dispositions, monitors the jail population count, and ensures that the agency does not exceed its allotment of inmates in the jail, as well as coordinating requests for their medical care.

## **POLICE PROPERTY/EVIDENCE TECHNICIAN**

The Property Evidence Technician is responsible for the custody and control of all evidence and property under police control, and the legal disposition of all such property. The property technician is assigned the following responsibilities: researches ownership of items received into police custody, services and maintains the evidence and property lockers to ensure incoming property is safeguarded, and evidence is released, processed or disposed of according to accepted legal practices. She maintains and tracks evidence and property to ensure a legal chain of custody, and that evidence or property is available in a timely manner for court proceedings, crime lab processing, legal release, or other approved activities.

## **ADMINISTRATIVE SUPPORT TECHNICIAN**

The Administrative Support Technician is responsible for the agency's financial activities and records. She ensures that accurate records are maintained, assists in the preparation of the agency's yearly budget, and its integration with the city's yearly budget. She maintains payroll documentation for the agency, and screens bills and invoices for validity prior to payment. She prepares requisitions and other financial documents to ensure that the agency's financial needs are met. She also maintains an operating fund for petty cash, as well as preparing billing for the housing of U.S. Marshal Service, Bureau of Prisons, and Immigration and Naturalization Service inmates. The financial affairs technician also handles the purchasing, storage, and issuance of clothing and equipment for the agency.

## **AIRPORT POLICE**

The Texarkana, Arkansas Police Department provides full time police services at the Texarkana Regional Airport. The airport police unit consists of three retired TAPD officers, who are employed by the department through a contract with the Transportation Security Administration (TSA) to provide continuous service during all commercial arrival and departure times. This unit is supervised and reports to the Services Division Commander and/or his designee.

## **POLICE DEPARTMENT GRANTS**

### **2007 DOJ Bulletproof Vest Grant: Expires 12/31/2007**

This grant pays one half of purchase cost of bullet proof body armor for police officers. National Institute of Justice Standards (BJA/NIJ) recommends that body armor be replaced every five years and the agency provides body armor for every officer and replaces it according to NIJ replacement recommendations. We anticipate these funds will carry over into the FY 2008 budget year and will keep you posted.

### **2007 DWI Traffic Enforcement Grant: Expires 09/30/08**

This grant pays overtime for DWI, speed, and occupant protection enforcement. The Federal amount is \$90,000. We have an in-kind local match of \$47,000 from the regular police budget. Local match (in-kind) uses a salary off-set from one of the patrol officers assigned to the Special Operations Traffic Section as match. This program started in 1991 and has



been funded for approximately 16 years. This grant overlaps our budget year due to the State of Arkansas being on a different fiscal year.

### **2007 Bi-State Narcotics Task Force Grant: Expires 06/30/08**

This grant pays the salaries for TAPD personnel in the Bi-State Narcotics Task Force. This is a multi-jurisdictional task force consisting of TAPD, TTPD & MSCO personnel. This is our longest running grant project. It partially funds the salaries of five city police officers and two Miller County Deputies. The federal amount is \$163,219.00, state amount is \$32,644.00, and local match totals \$222,419.00. Miller County will contribute \$42,643.00 to the local match and the city will contribute \$179,776 in local match. Our task force has been one of the more successful in the State of Arkansas. Reductions have occurred in both the federal and state grant funding awards resulting in an increase in local match to maintain the unit. The grant total for this fiscal year is \$418,282.00.

**2007 STOP Violence Against Women Act Grant: Expires 09/30/08**

This grant pays the full salary of a police investigator to investigate all cases involving violent crimes committed against women. The grant also pays the salary for a police liaison position (case coordinator). The state amount is \$78,923, and the local in-kind match is \$27,082 for a total of \$106,005.



**2007 Texarkana Housing Authority General Fund Officer Positions: Expires 11/31/07**

The THA's share is \$85,000.00 and the city picks up the balance needed for salary and fringe for two officers. THA officers are primarily responsible for Texarkana Housing Authority property. The approximate match is 75% federal and 25% local match. The funds received from THA have been deposited into the regular salary line item to simplify our budget tracking.

**COPS In Schools Agreement: Expires 08/01/2009**

The School District and the Police Department have entered into a two year agreement (following the completion of the 2004 COPS in Schools Grant funding) whereby the School District will reimburse the City for associated personnel costs of two (2) police officers assigned TASD as School Resource Officers. One SRO will be assigned to Arkansas High School and one at North Heights Junior High School.

## 2007 UNIFORM PATROL DIVISION YEAR END REPORT



Captain Mark Lewis commanded the patrol division in 2007. The Patrol Division provides the uniform police services to our community and is the front line in protecting our citizens and combating crime. As such, Patrol is the largest division, with a staff of 3 lieutenants, 7 sergeants, and 40 patrol officers. The division is divided into three shifts, and the Special Operations Section, providing continuous police service.

Patrol Officers are on duty seven days a week covering 3 shifts. Our police officers strive to ensure that Texarkana is a safe place to live, work and raise a family. This requires devoting time during each shift to talking with citizens in their patrol area. Building trust with citizens in their beats allows officers to be alert for issues that may lower the quality of life in a neighborhood. Officers work under the philosophy that the beats they work are their personal responsibility and take pride in keeping our neighborhoods crime free and safe. The Patrol Division responded to approximately 45,000 calls for service in 2007. This is a substantial increase over the 1999 pre-annexation total. Annual calls for service since 2004 have increased by over 4000. The patrol division covers approximately 42 square miles within the city limits of Texarkana.

During 2007, the division investigated 867 motor vehicle accidents on the roadways, and an additional 247 on private property. 3,914 citations were issued, along with 3,919 written warnings. A total of 4,820 persons were arrested and processed on charges including both misdemeanors and felonies.



The division continued its efforts in addressing quality of life issues in the Iron Mountain Neighborhood through directed patrol, and the full time assignment of members of the divisions Special Operations Section. As a result of the initiative, the Narcotics Unit developed information, and subsequently executed Search & Arrest Warrants for four (4) alleged drug dealers in the neighborhood.

Over 40 abandoned, or inoperable motor vehicles were either towed by the department, or were removed by owners following citations issued by the officers and Code Enforcement officials.

At the direction of City Manager Harold Boldt, Nine Condemned Structures were demolished by the City, and five others were designated as "Condemned", with demolition scheduled in coming months. As a result of the City Actions, five other structures were either demolished or rehabilitated by owners prior to City involvement.



Ditches, alleys, and vacant lots that were overgrown were mowed by Public Works Crews, and individuals assigned to Community Service functions by the Texarkana, Arkansas District Court.

As a result of the comprehensive initiative, abandoned crack houses were destroyed, eliminating places where offenders could congregate. In addition, with the mowing of overgrown lots and alleys, the ability for law enforcement, and residents alike to

view remote areas of the neighborhood increased dramatically. Those areas no longer provide a safe haven for persons to conduct illicit activities.

Working closely with the Training Section of the department, in 2007 the Patrol Division continued enhanced training in several key areas, including Pursuit Driving, Tactical Firearms, Building Clearing, and Defensive Tactics. All members of the division were required to participate in the enhanced training in order to provide the officers with the tools necessary to safely accomplish their tasks.

### USE OF FORCE REPORT FOR THE YEAR 2007

The following statistical information reflects the comprehensive use of force reports generated by the Uniform Patrol Division of the Texarkana, Arkansas Police Department for the calendar year 2007. The statistical information is derived from the Use of Force Reports required pursuant to section 2.05 of the General Order Manual.

Number involving male suspects:	61
Number involving female suspects:	9
<b><i>Total of reports filed by officers in the field</i></b>	<b>70</b>
Number involving black suspects:	43
Number involving white suspects:	26
Number involving Hispanic suspects:	1
Total all reports	70
<b><i>Total that were adults</i></b>	<b>55</b>
<b><i>Total that were juveniles</i></b>	<b>15</b>
<b><i>Total involving hand to hand techniques</i></b>	<b>49</b>
<b><i>Total involving O. C. Spray</i></b>	<b>28</b>
• O.C. effective:	22
• O.C. not effective	6
<b><i>Total involving impact weapons (asp or baton):</i></b>	<b>6</b>

TOTAL 1 <sup>ST</sup> Shift Use of Force Incidents:	6
TOTAL 2 <sup>ND</sup> Shift Use of Force Incidents:	26
TOTAL 3 <sup>RD</sup> Shift Use of Force Incidents:	38
<b><i>Total Use of Force Incidents</i></b>	<b>70</b>

**TOTAL USE OF FORCE PERCENTAGES:**

Use of force involving black suspects	:	61%
Use of force involving white suspects:		37%
Use of force involving other:		2%
Use of force involving male suspects:		87%
Use of force involving female suspects:		13%

**Note:** The police department arrested 4,478 individuals with use of force used in .014% of arrests made during 2007.

**PURSUIT REPORT**

The following statistical information is collected through the analysis of Fleet Pursuit Reports generated pursuant to Section 9.13 of the General Orders Manual. The statistical information reflected below is for the Calendar Year 2007.

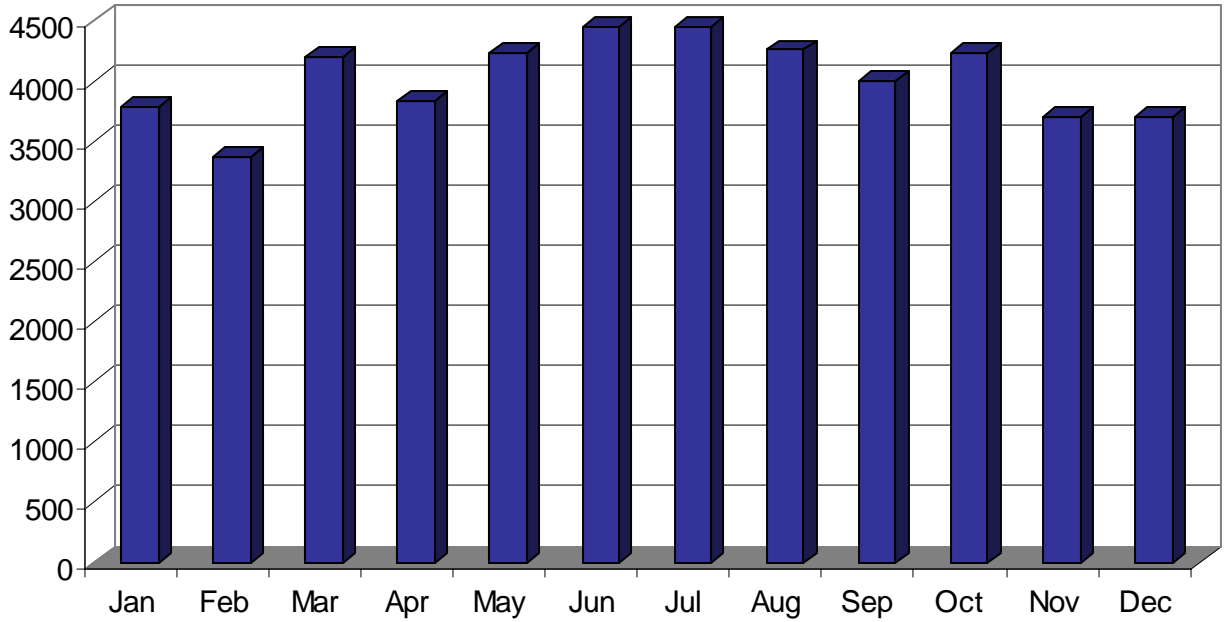
Daytime Pursuits (0600-1800):	6
Night Pursuits (1800-0600):	22
<b><i>TOTAL TAPD PURSUITS:</i></b>	<b>28</b>
Pursuits terminated by an officer or supervisor:	9
Pursuits that resulted in arrest of suspect:	22
Pursuits that resulted in traffic accidents:	4
Pursuits that resulted in injury:	2

**Note:** Of the two pursuits resulting in an accident involving injury, one pursuit was terminated by the officer prior to the suspect MVA, the second involved a fleeing 18 wheel tractor / trailer that rolled over on Highway 549.

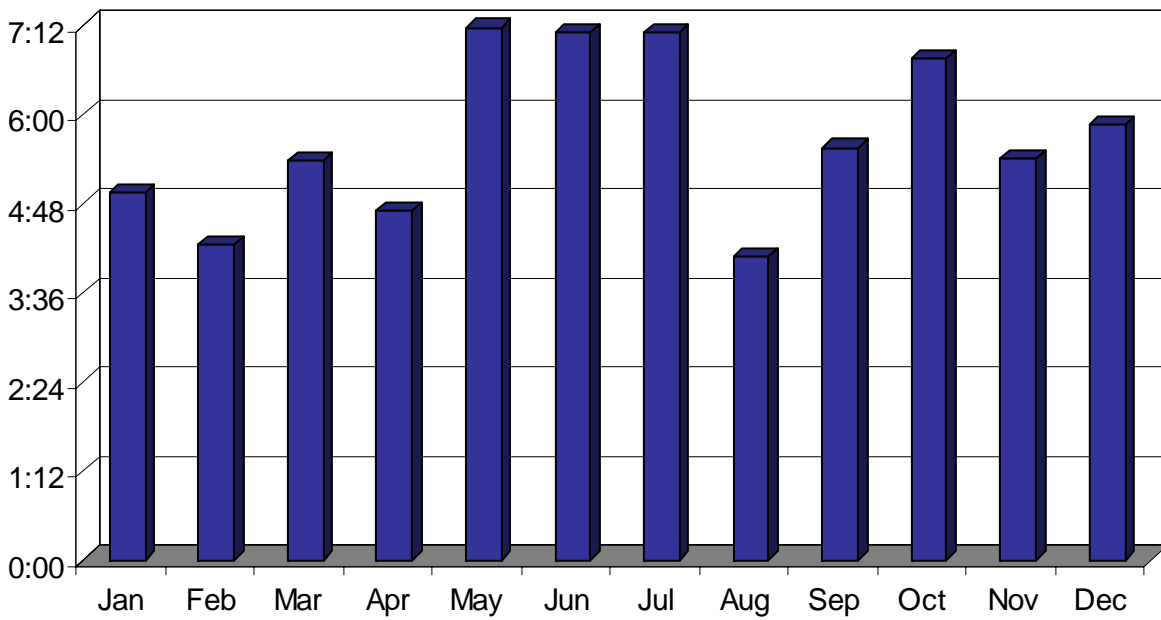
There were no pursuits that resulted in a death. Drivers arrested in these pursuits were charged with 6 counts of DWI, 8 felonies, and 14 misdemeanor offenses. The average length of pursuits was around 2.5 miles with an average speed of 63 mph. The agency reports 8 pursuits in excess of 80 mph. The average tenure of the officer involved 8.5 years with the agency. We were involved in 7 pursuits that originated outside our jurisdiction.

# PATROL OPERATIONS

## 2007 Number of Calls for Service



## 2007 Average Response Times



<b>Call Priority</b>	<b>2005 YTD Number of Calls</b>	<b>2006 YTD Number of Calls</b>	<b>2007 YTD Number of Calls</b>
1	143	111	88
2	1,482	1,281	1430
3	11,791	10,751	11431
4	2,863	2,649	3175
5	21,656	21,936	26362
6	5,236	4,440	5681
<b>Totals</b>	<b>43,171</b>	<b>41,168</b>	<b>48,167</b>
<b>Average Response Times</b>	<b>6:36</b>	<b>6:26</b>	<b>5:33</b>

**Examples of calls associated with each priority level:**

**Priority 1** – Urgent Requests for assistance from Fire, EMS, or Police

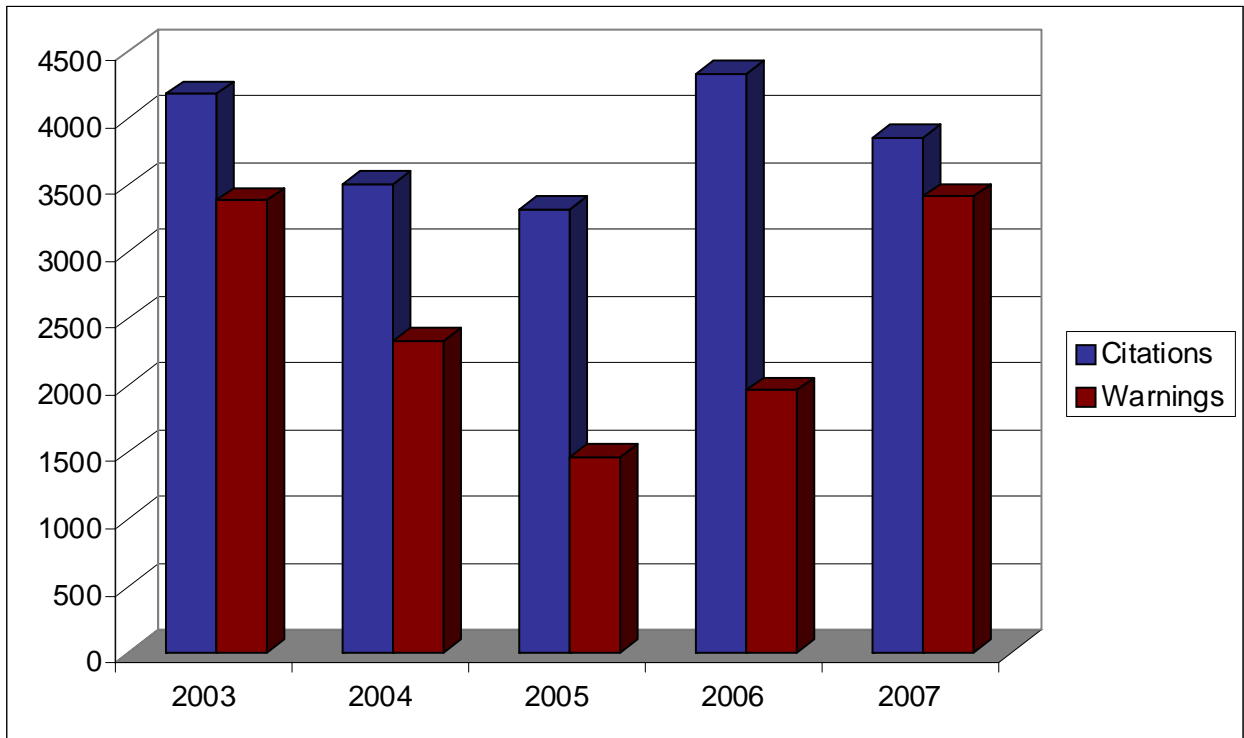
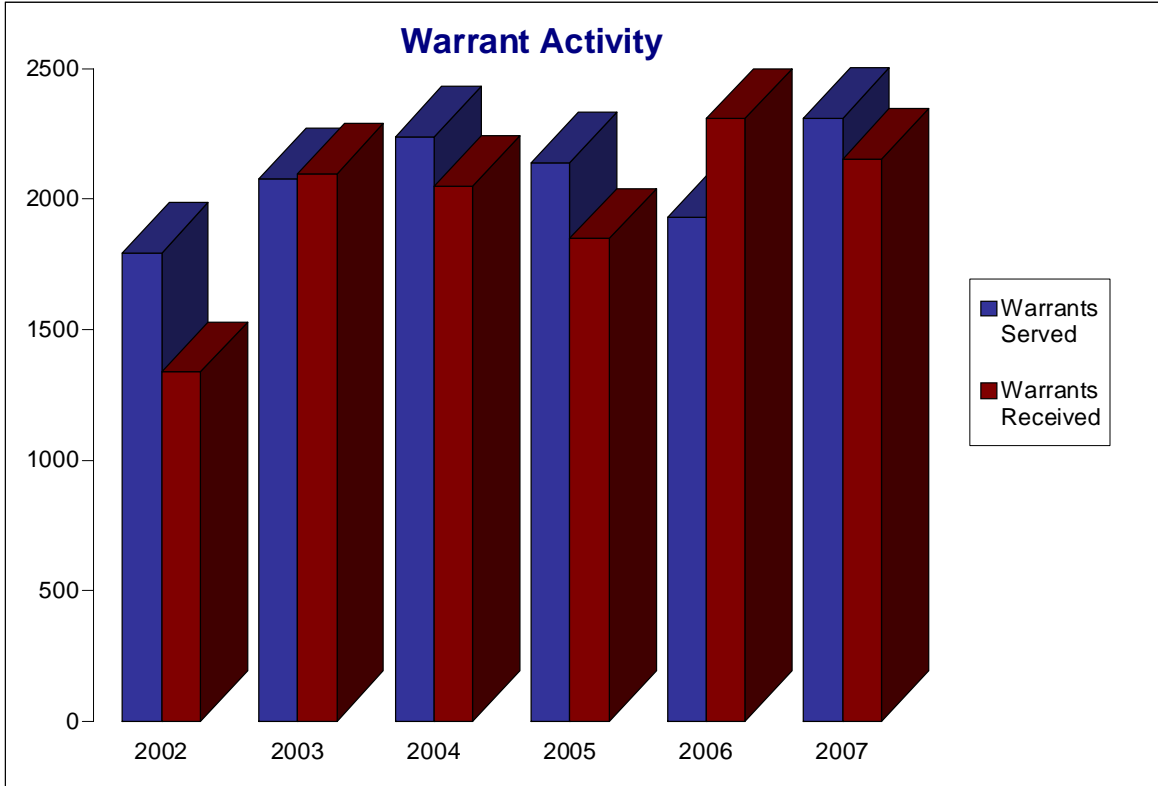
**Priority 2** – Accident with Injuries, Bank Robbery, Burglary in progress, Homicide, Suicide, House Fire

**Priority 3** – Accident without Injuries, Intrusion Alarms, DOA, Disturbance in progress, DWI, Prowler

**Priority 4** – Funeral Escorts, Curfew Violation, Animal Running Loose, Loud Party, Prostitution

**Priority 5** – Burglary already occurred, Disturbance already occurred, Forgery already occurred

**Priority 6** – Parking complaint, Fireworks complaint, Gas Theft, Loose Animal



## **SPECIAL OPERATIONS**

The Special Operations Unit is attached to the Patrol Division for routine operations, but is a valuable resource for additional manpower needed during emergencies. Special Operations is staffed with a Sergeant, and six officers. Each officer is assigned a primary assignment, such as traffic enforcement. While on duty, the traffic unit investigates all motor vehicle accidents in order to free up regular patrol assets. Two officers provide services to all properties administered by the Texarkana Housing Authority. Two additional officers who are grant funded provide services at both Arkansas High and North Heights Junior High School as School Resource Officers. Those two officers provide no additional patrol related services due to the nature of their assignments.

The Special Operations Sergeant is responsible for the annual planning, and supervision of High Profile special events such as the annual Four States Fair, and the Arkansas High / Texas High football game.

The Special Operations Sergeant also administers and supervises the agency's DWI / STEP Program. In 2007, officers working at the direction of the Special Ops Sergeant arrested over 200 intoxicated drivers during both roving patrols, and fixed DWI Checkpoints.

In addition to their other duties, the Special Operations Section took the lead in the Iron Mountain Neighborhood Initiative, having primary responsibility for the identification of and development of solutions to the issues that needed to be addressed.

## **SCHOOL RESOURCE OFFICERS**

The division has two full time School Resource Officers assigned to the Texarkana, Arkansas School District. One is assigned at Arkansas High, while the other provides services at North Heights Junior High. In addition to serving as the primary liaison between the agency and the district, they address any criminal related issues that arise, in addition to providing instruction to students on a wide range of subjects. The SRO's also attend and perform essential duties at various school related activities such as sporting events, social gatherings, and graduations.



## METRO SWAT

Texarkana Metro SWAT is a multi-jurisdictional team comprised of members from both the Texarkana, Arkansas and Texarkana, Texas Police Departments. The team has a Commander, who answers directly to the two Chiefs of Police, and specific Section Assistant Commanders, who are responsible for the various disciplines within the team. The unit maintains a total of three (3) entry teams, six (6) police marksmen, and a Hostage Negotiations team. All members train monthly, and respond to specific calls for service ranging from barricade situations to the execution of high risk warrants. The team employs special tactics, and utilizes specialized equipment to accomplish the assigned mission.

In 2007, the Team had seven (7) Full Activations which included:

Two (2) Hostage Situations Involving Firearms / Shots Fired

One (1) Suicidal Armed Barricade Situation

Four (4) High Risk Warrant Services involving Violence / Weapons / Narcotics

In addition, the Team assisted in multiple limited Call Outs where individual units assisted other divisions of the agency with various High Risk Warrants / Assignments.



## CRIMINAL INVESTIGATION DIVISION



Captain Ernest Keck commanded the division until October, 2007 at which time he was transferred to command the Administrative Services Division. Lt. Rick Endsley assumed interim command of the Criminal Investigation Division and was promoted to Captain in December, 2007 assuming command of the Criminal Investigation Division. The division is staffed by (3) Sergeants who have direct supervision over the Crimes Against Persons Section, the Property Crimes Section and the Narcotics Task Force. The Criminal Investigation Division consists of four units; Crimes Against Persons Section, Property Crimes Section, Crime Scene Section, and the Metro Narcotics Task Force.

The Criminal Investigation Division investigated approximately 1994 UCR Part 1 Offenses in 2007. This included 3 Homicides, 64 Robberies, and 387 Burglaries. The division maintained an average clearance rate of 50%, which is far above the national average.

Det. Les Moody is assigned to the Crimes Against Persons Section and investigates all crimes of violence, including, homicide, rape, robbery and battery. Within this section are two units for investigating crimes involving specific types of victims. The Domestic Violence Unit, Det. Les Hunter and Coordinator Amy Smith who are grant funded investigate all offenses involving domestic violence and assists the victims of these crimes. Our two Juvenile Detectives, Det. Wayne Easley and Det. Jason Haak specialize in the investigation of offenses involving juvenile victims or offenders. The Sex Offender detective position was created in 2006 and Det. Sam McJunkins is assigned to this position. Sex Offenders are living in our neighborhoods and are required to register so notifications can be made to residents. Sex Offenders are a group that is always on the move and many fail to remain registered. Det. McJunkins is responsible to document paperwork, make notifications and keep tabs on the offenders' home address and employment.



The Property Crimes Section investigates burglaries, thefts, and other non-violent crimes involving property. This section is led by Sgt. Bobby Jordan and Detectives Alan Fincher, Jeff Gladden, Paul Nall, and John Cowart complete this team of investigators. Det. Cowart who is a Major in the United States Marine Corps had military obligations for several months in 2007 and continues to serve our country in 2008.

Property crimes make up the majority of crimes within our city, and the detectives in this section are responsible for a clearance rate above the national average. During the last quarter of 2007 the Property Crimes Unit arrested fourteen defendants involved in a major property crimes theft organization which resulted in the recovery of approximately \$250,000.00 of stolen equipment. Det. John Cochran is assigned to investigate Forgery and Fraud cases. Identity theft continues to be a growing crime.



The General Case Detective, Det. Angel Guzman is assigned to investigate misdemeanor offenses, assists with other investigations, assists victims in filing misdemeanor affidavits in District Court, and follows up with citizen requests made to CID.

The Metro Crime Scene Section is a combined unit with the Texarkana Texas Police Department. Det. Marc Sullivan and Det. Shawna Yonts from TAPD and Det. Steve Womack and Det. Will Buttram from TTPD make up the unit. Detectives in this section are highly trained and make use of advanced technology in the collection and preservation of evidence, fingerprint comparison, crime scene diagramming, and case preparation.

The multi-jurisdictional Metro Narcotics Task Force is made up of investigators from Texarkana Arkansas, Texarkana Texas, and the Miller County Sheriff's Department. The task force focuses enforcement efforts on the manufacture and sale of illicit drugs and narcotics. Methamphetamine, including ICE, Crack Cocaine, and Marijuana are common available drugs and are challenges confronting our narcotics enforcement efforts. In 2007, this unit made 203 drug related arrests and seized over \$531,077.00 in illegal drugs.



Secretaries Pauletta Sims, Ty Underwood, and Jewell Johnson play a vital role in answering phones, making copies, transcribing tapes, conducting research and performing all other duties that support the operations of CID.

The year 2007 involved a lot of hard work, extra effort, and long hours to investigate cases and maintain a solve rate above fifty four percent. In addition to the normal case load some highlights of 2007 are the three homicides that were investigated. Each of the cases resulted in the timely arrest of a suspect.

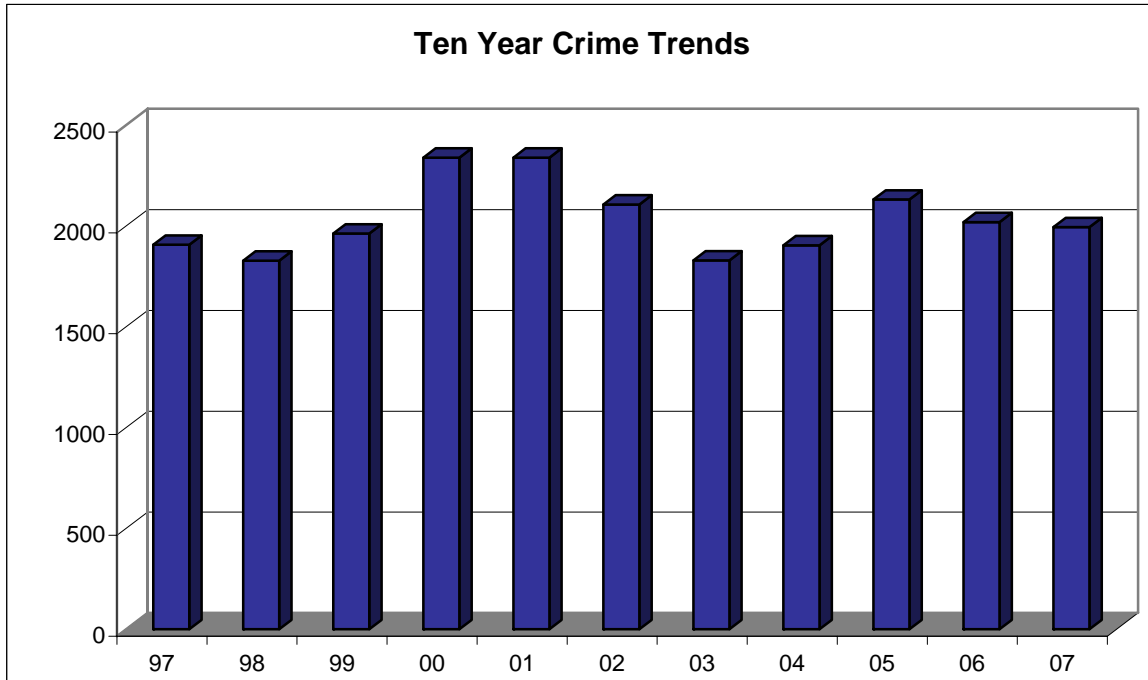
The best indicator of a job well done is when all the paperwork is complete, and the file is sent to the Prosecuting Attorney's office, and we never go to trial because of accurate and complete investigations. Many cases were pleaded with satisfactory results.

### **2007 INDEX CRIME**

One of the many functions of the Texarkana Police Department is tracking and reporting is crime trends within the city. These trends are reported to the FBI in the form of a Uniform Crime Report, usually referred to as the UCR. The term "trend" is used because we are actually comparing incidents of crime that occurred during a particular year to those reported in previous years to see if the trend for each crime goes up or down. During 2007, we experienced a 1.2% decrease in our total crime index.

Many factors can influence crime rates. Large areas of annexations, without an increase in manpower, require officers to patrol a larger geographical area. The local economy and employment rates also impact on criminal activity in the community.

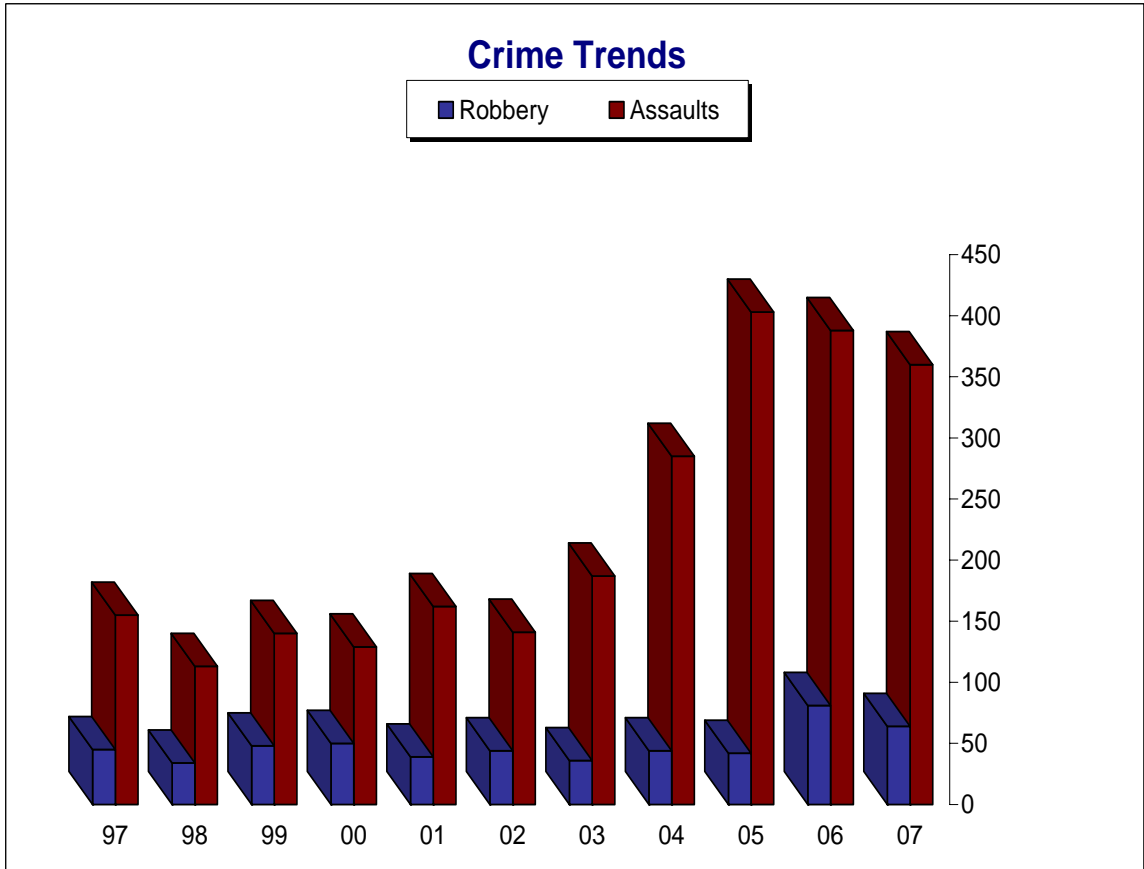
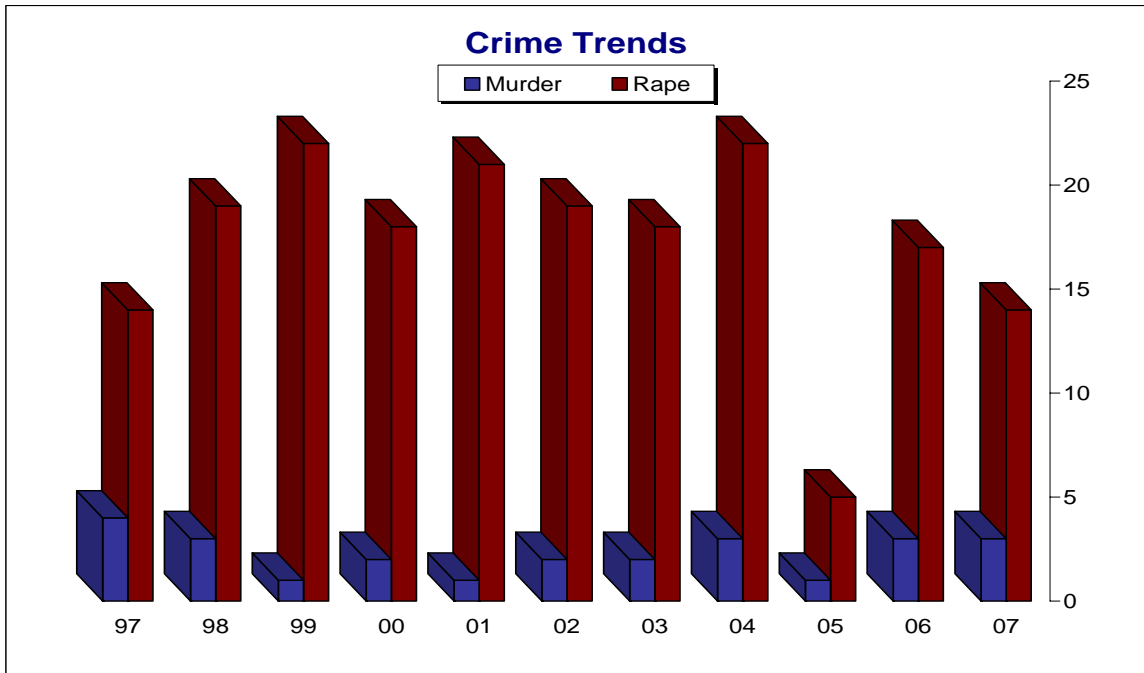


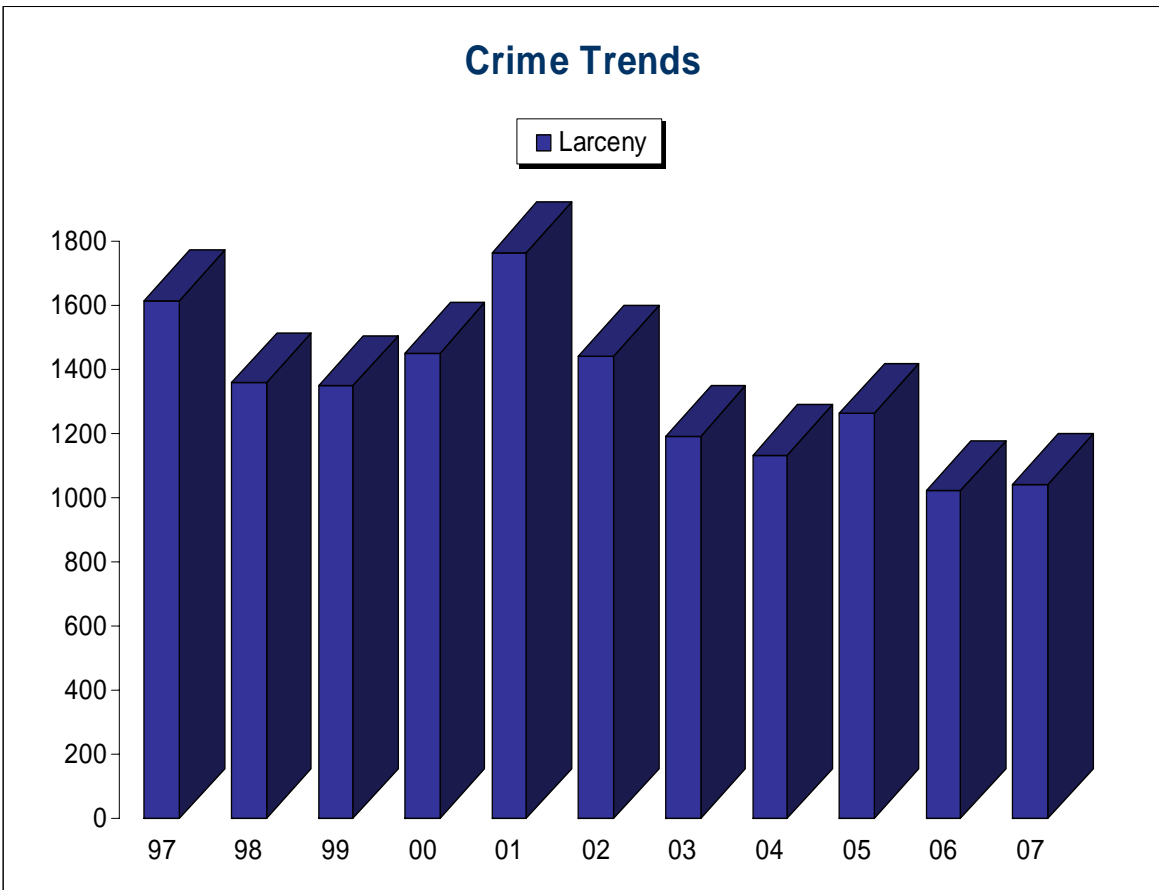
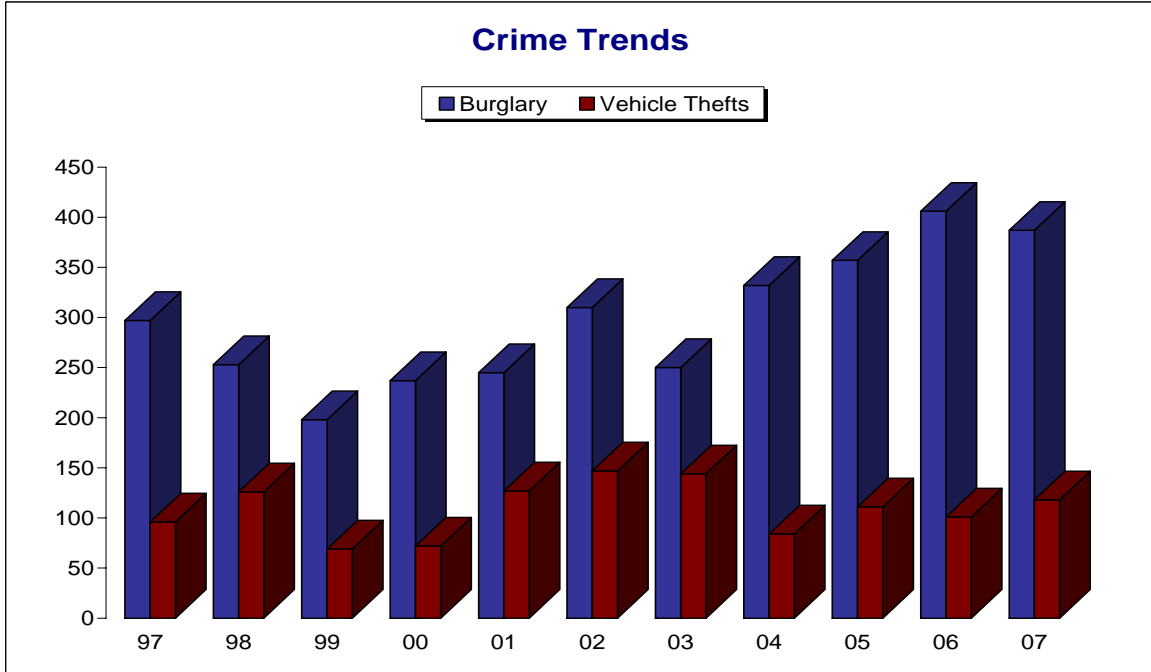


## 2007 UNIFORM CRIME REPORT

### Reported Crimes

Offenses	2006	2007	Crime Trends
Criminal Homicide	3	3	n/c
Forcible Rape	17	19	+11.7%
Robbery	81	64	-20.9%
Aggravated Assault	388	360	-7.2%
<i>Violent Crime Index</i>	489	446	-8.7%
Burglary	406	387	-4.6%
Larceny-Theft	1023	1043	+1.9%
Motor Vehicle Theft	101	118	+1.6%
<i>Property Crime Index</i>	1530	1548	+1.1%
<b>Total Crime Index</b>	<b>2019</b>	<b>1994</b>	<b>-1.2%</b>
Simple Assaults	1065	1020	-4.2%
2007 Clearance Rate	50%		





## NARCOTICS

<b>2007 Narcotics Stats</b>			
Drugs Seized	Quantity	Unit of Measure	Street Value
Amphetamine	1.6	Grams	\$320
Cocaine	1.17735	Kilograms	\$227,530
Codeine	78	Grams	\$234
Crack	430.7	Grams	\$96,670
Diazepam	10	DU	\$50
Ecstasy	266	DU	\$5,528
Hydrocodone	115	DU	\$613
Loratab	10	DU	\$50
Marijuana	30.0294	Kilograms	\$142,632
Marijuana Plants	25	Plants	\$50,000
Meth	112	Grams	\$36,160
Unknown	80.5	DU	\$23
Xanax	39	DU	\$411
<b>Total street value of narcotics seized:</b>			\$560,221
<b>Arrests and cases files by investigators:</b>			211
<b>Search warrants executed:</b>			108

Investigators with the Bi-State Narcotics Task Force (N.T.F.) are continuing to gather intelligence concerning the ever-increasing traffic of methamphetamine, cocaine and other illicit drugs in Texarkana, and the surrounding areas. Arrests concerning methamphetamine and cocaine have increased with a concentrated effort in the area of mid level distributors. The Bi-State N.T.F. is continuing to expand interagency cooperation with other local, federal and state agencies. Combating the drug problem continues to be an important priority of the department, with a focus on working with other departments to expand our ability to fight the war on drugs.



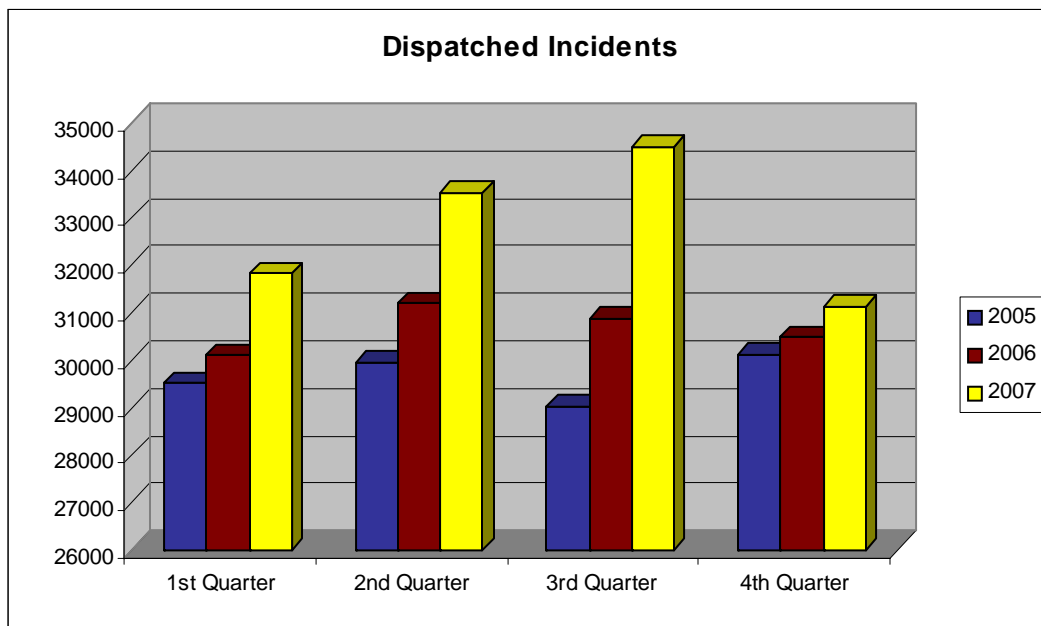
## CENTRAL RECORDS & COMMUNICATIONS DIVISION



Captain Shawn Vaughn serves as the commander of the Central Records and Communication Division (CRC). The Central Records and Communications Division provide communication and records support to our agency, as well as most of the public safety agencies in Texarkana, Texas and Bowie County. CRC is a joint venture, funded by the Cities of Texarkana Arkansas and Texas, as well as Bowie County, Texas. Central Records & Communications plays a very important role as the life line to our citizens and police officers. The Communications Center is staffed 24 hours a day/7 days a week. Records personnel are available everyday from 6:00 a.m. until midnight. Our 2007 operating budget was

\$2,631,911.00, with personnel costs making up the majority of expenses. There were no capital improvements included the budget approved for CRC in 2007.

The Law Enforcement Advisory Committee (LEAC) provides direction and establishes policy for the division and supervises the division commander. The Intergovernmental Advisory Committee (IAC) is made up of elected representatives from each of the funding entities and provides budgetary oversight of CRC. Texarkana, Texas Lieutenant Joe Walker served in the capacity as the Assistant Commander in 2007 with primary responsibility for the communications section.



The records section serves as the central repository for all law enforcement reports. We processed 71,373 reports in 2007. The communications section is the 9-1-1 answering point for Texarkana & Bowie County, and CRC handled 114,484 9-1-1 calls in 2007.

We dispatched 130,983 incidents, an increase of 8,316 incidents (6.3 percent) over 2006. CRC dispatches police and fire calls, but EMS calls are immediately transferred to LifeNet Emergency Ambulance Service communications center for them to dispatch their own personnel.

One of the biggest challenges as we move into 2008 is that of the two mission critical computer systems used in CRC. The Computer Aided Dispatch System was installed in 1993 and Records Management System in 1995. Due to perpetual budget issues, neither system has been updated since their initial installation. We must now seriously consider replacing both these systems before they fail and can not be recovered. Over the last couple of years, we have experienced increased levels of system errors that are likely precursors of such a crash. Failure to address these issues in the immediate future could result in a serious disruption of emergency services to our community. Another challenge for us in 2008 is that of personnel staffing shortages— particularly in the Communications Section. Due to these shortages, communications personnel have worked 12 hour shifts since June 2006. We have tried several strategies to address this serious issue in 2007 but continue to struggle due to a limited number of qualified applicants who are willing to accept the job requirements. While not the only reason, the demands of shift work seem to play a major role in many applicants' decision to not want to work in CRC. During 2008, CRC personnel will work on several major projects that include the 800 MHz re-banding mandated by the FCC and an upgrade of existing 9-1-1 equipment. We anticipate being given authorization to proceed with the RMS/CAD upgrade in 2008 as well.



## ADMINISTRATIVE SERVICES DIVISION CALEA ACCREDITATION



On October 15, 2007, Chief Harrison made the decision that the department would undergo the CALEA Accreditation Process. This decision was supported by all Division Commanders. CALEA was originally developed to address what was seen as a need to enhance law enforcement as a profession and to improve law enforcement. It provides a process to conduct an internal review and assessment of the agencies' policies and procedures.

CALEA has become the primary method for an agency to voluntarily demonstrate their commitment to excellence in law enforcement. Chief Harrison wants to continue his commitment to making this agency one of the best by seeking accreditation and has made this one of the priorities in the agency.

Captain Keck has been assigned as the Accreditation Manager and will be working on this project at Chief Harrison's direction.

Accreditation will allow the agency to review our Policies and Procedures and meet the over four hundred standards which have been established by CALEA. We will undergo a self assessment and then an inspection from outside, experienced, police managers. Self assessment will provide the agency an opportunity to conduct a detailed analysis of administration, operations, programs and services using state of the art nationally recognized standards of excellence in 40 different topic areas. This process may take several years to complete and will be an ongoing process.

CALEA web site [www.calea.org](http://www.calea.org).

# TEXARKANA POLICE DEPARTMENT



This report was completed under the direction of Chief Bob Harrison  
By

Capt. Glenn M. Greenwell  
Lt. Doug Avery  
Kris Bocox



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1987



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